

1. Postponement or cancellation policies due to weather forecast

Please decide on whether to postpone or cancel the photoshoot by checking the precipitation chance of Kyoto City announced by Japan Meteorological Agency (JMA) **at 3:00 PM the day before the shoot.**

If you check the weather forecast several days in advance and decide to postpone or cancel, policies under this section will not be applicable. It will go under “2. Change or cancellation policies due to alternative reasons”, so please be careful as there are different postponement or cancellation policies and fees.

Only applicable
when the
precipitation chance
is 50% or over

Please give us a phone call (not emails) no later than 4:00 PM the day before the shoot. If we do not receive a phone call, we will presume for the shoot to be carried out. Once a decision has been made, changes cannot be made thereafter.

High demand season is Oct. 15th to Dec. 14th

- If the shoot is on a weekday excluding high demand season
 - Postponement fee: Free (within 3 months period)
 - Cancellation fee: 15,000 JPY
- If the shoot is on a weekend, holiday, or high demand season
 - Postponement fee: 15,000 JPY (within 3 months period)
 - Cancellation fee: 20,000 JPY

Suggestion: In case the appointment is the only possible date, “Iro-Uchikake” (colored kimono with gorgeous patterns) can be worn outside with a “Wagasa” (traditional Japanese umbrella) on a light rain day. However, there will be less photos overall and more photos with the umbrella.

“Shiromuku” (white kimono) is not permitted in the rain, but indoor shoots can be done.

In case of change in packages or locations (e.g., cancel white kimono and only wear colored kimono), we will refund the difference.

Our cameramen and attendants are used to having shoots in the rain as well. We will do our best to serve you in all conditions.

Western style wedding dresses cannot be worn on muddy surfaces so necessary adjustments will be made, such as change of shoot location.

2. Postponement or cancellation policies due to alternative reasons

Below are the fees for postponement or cancellation. Please give us a phone call during work hours. High demand season is Oct. 15th to Dec. 14th

- If the shoot is on a weekday excluding high demand season
 - 15~2 days prior: 20,000 JPY
 - 1 day prior or the day of shoot: 30,000 JPY
- If the shoot is on a weekend, holiday, or high demand season

- 30~8 days prior: 20,000 JPY
- 7~2 days prior: 30,000 JPY
- 1 day prior or the day of shoot: 40,000 JPY
- Canceling the dining option on the appointed day: 100% of the dining fee
- The transfer fee for the postponement and cancellation will be borne by the customer

* For example: If the shoot is scheduled for March 20th on a Sunday, the weekend policy will be applied and the fee will begin on February 20th. Rules above will not be applicable prior to or on February 19th during work hours.

3. **【Please Read】**Facility fee of photoshoot location

Certain shoot locations require advance payments, so these fees will not be refunded when the shoot is canceled. If Koto Photo was responsible for this payment, we will charge that amount.

Temples and facilities which allow indoor shoots cannot be postponed or canceled due to rain.

* For example: Daikaku-ji Temple, Tofuku-ji Temple, Zuishin-in Temple, Bishamon-do Temple, Konkai Komyo-ji Temple, Tea Room and Garden, etc.

4. Postponement or cancellation policies due to COVID-19

There is no postponement fee if the rescheduled date is within 3 months.

Cancellation is the same as “2. Postponement or cancellation policies due to alternative reasons”

5. Payment

A tentative reservation will be made after the application fee of 20,000 JPY is paid. The reservation will be confirmed after the remaining balance is settled.

6. About the photoshoot

- **Please print out any desired poses.** It can be discussed with the cameraman if it is possible.
- Big or heavy props can be used near the salon, but they cannot be taken to shoot locations.
- You may bring your own props. **Maximum of 3 props** per shooting location.
- The “Kin-Byobu” option, in front of a traditional Japanese golden folding screen, snaps 15 photos in different variations of the “seiza” pose, or sitting in a kneeling position.
- The “Wa-Shitsu” package, in a traditional Japanese room, snaps 30 photos. It includes photos in “Susohiki” poses, where we loosen the kimono string so the long sleeved kimono’s hem can trail beautifully on the floor. Family members cannot participate in this shoot.
- If you are planning to bring a large camera, please notify us in advance and have a companion ready to carry it during the shoot.
- We do not permit “Harimon”, a family emblem sticker, to be put on our “Monpuku”, male celebratory kimono, as it will damage the kimono.

7. About the photography and digital data

- We will take approximately **150~230 photos**. Number will vary with different location, weather, or season.
- **You will receive an URL to download your photos in 4~6 weeks**. An expedited 7 day option is available as well.
- Photos are 300 dpi JPG images and can be printed on papers up to A3 without any problem.
- At the time of delivery, the photos will be edited to some extent, such as skin tone. If you have any additional requests, please let us know in advance.

Due to the nature of outdoor shooting, there may be unexpected issues which we will do our best to handle. We do not re-shoot for free for personal reasons after the delivery of the photos. A fee will be charged for re-shooting after discussion in all cases.